



• BRANDS •

If at anytime you need assistance please email customerservice@oldranchbrands.com or call us at 1-888-290-8612 Monday - Friday 6:00 AM - 4:00 PM PST

RETURNS: If you are not satisfied with your purchase, you may return new, unwashed, unworn items within 90 days for refund of your purchase price. Orders delivered in the contiguous US: A prepaid return label is provided in your package. Orders shipped outside the contiguous US do not qualify for pre-paid returns. The cost of return shipping outside the Contiguous US is the responsibility of the customer.

- We will not accept merchandise that has been worn, altered, dirty or washed.
Old Ranch Brands reserves the right to deny a refund if the merchandise does not meet return policy requirements.
Shipping charges are not refundable.
A \$6.95 return shipping fee will be deducted from your total refunded amount unless you are placing a new order for an exchange item.

RETURN ADDRESS:

Old Ranch Brands
1415 Greg St. Suite 101
Sparks, NV 89431

CUSTOMER ADDRESS:

Name:
Address:
Order No.:
Phone:
Email:

I AM RETURNING THE FOLLOWING ITEMS FOR REFUND (LESS A RETURN SHIPPING FEE OF \$6.95 PER ORDER)

Table with 7 columns: REASON CODE, QTY, STYLE NO., COLOR, SIZE, DESCRIPTION, PRICE. Includes a TOTAL row at the bottom right.

IN EXCHANGE FOR THE FOLLOWING ITEMS: (NO RETURN SHIPPING FEE ASSESSED)

Table with 6 columns: QTY, STYLE NO., COLOR, SIZE, DESCRIPTION, PRICE. Includes a TOTAL row at the bottom right.

To serve you better in the future, please indicate the reason code for your return:

- 1. Not the item ordered, 2. Arrived too late, 3. Too large, 4. Too small, 5. Disliked style, 6. Disliked color, 7. Ordered more than one, returning alternates, 8. Manufacturer's defect, 9. Disliked fabric, 10. Damaged or soiled, 11. Disliked quality/workmanship

How to return gift(s):

For gift returns, please complete the following information.

Name: Order Number (if available):
Address:
Phone: Email: